

WHAT'S NEW IN

 Oxygen WebHelp 23.1

 Oxygen Feedback 1.4

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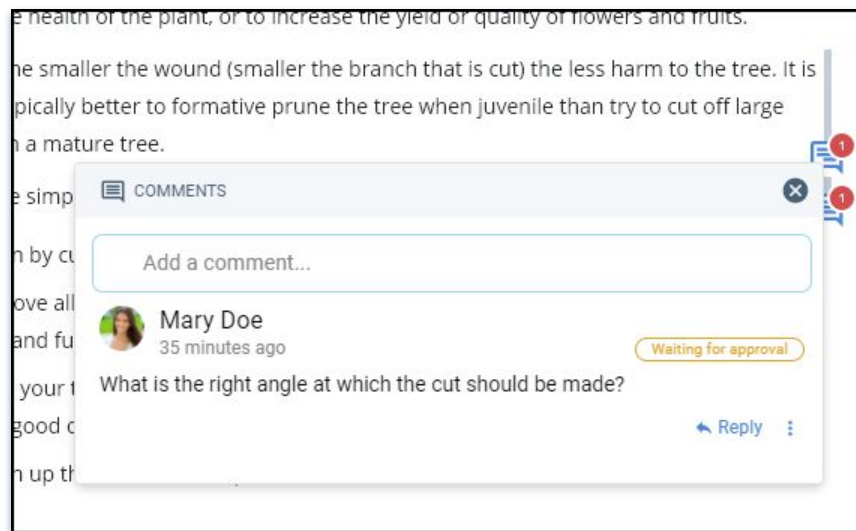


Oxygen Feedback

- Block-Level Comments
- Filter Comments in the Output
- More Options to Control Email Notifications
- Customize Product Branding (only for *Oxygen Feedback Enterprise*)

Block-Level Comments

- Allows users to add and manage comments contextually
- Enabled on HTML block elements that have an ID associated in the DITA source
- Configurable list of Block elements: section, paragraph, list, or table elements
- IDs generation:
 - DITA source -> Refactoring Operation (persistent when republishing)
 - Direct in the HTML output -> are regenerated on each transformation
- Oxygen Feedback Plugin integration



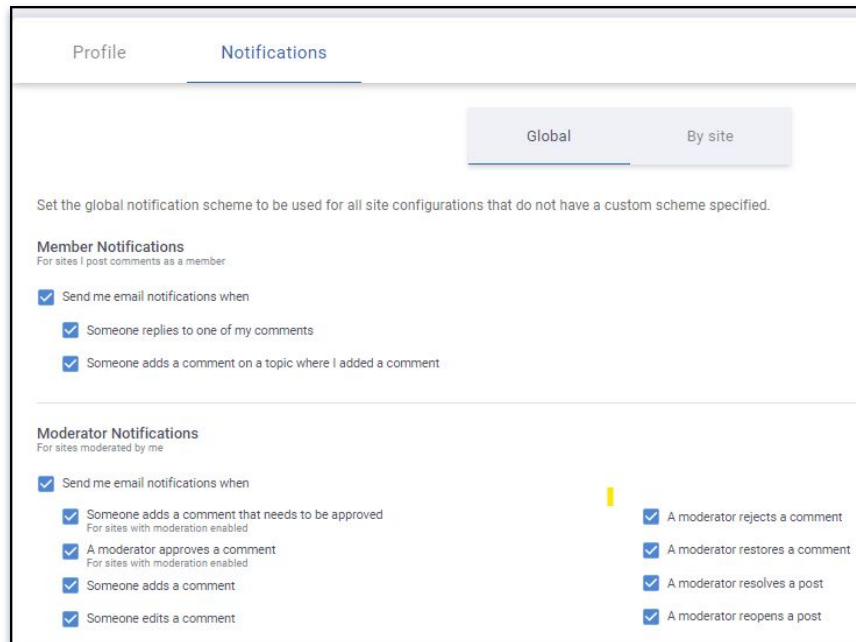
Comments Filter

- Filtering options:
 - **Not resolved** (default) - *Open* or *Waiting for approval* comments (filters out *Resolved* comments)
 - **Waiting for approval** - comments that have not yet been approved by a moderator
 - **All** - all available comments based upon user rights
- Persistent selection between sessions
- Filter also applies to block-level comments



Notifications

- Can be configured:
 - **Globally** - for all sites configurations
 - **By site** - create a custom notification scheme for a particular site configuration
- Notification settings
 - **Member Notifications** - available to all users
 - **Moderator Notifications** - available to users with an *Owner, Admin, or Moderator* role
 - **Admin Notifications** - users with an *Owner or Admin* role have access to these options



The screenshot shows the 'Notifications' settings page in Oxygen Feedback 1.4. At the top, there are two tabs: 'Profile' and 'Notifications', with 'Notifications' being the active tab. Below the tabs, there are two buttons: 'Global' and 'By site', with 'Global' being the selected option. The main content area is divided into two sections: 'Member Notifications' and 'Moderator Notifications'. The 'Member Notifications' section is for sites where the user posts comments as a member and includes three checked options: 'Send me email notifications when' (with sub-options for replies and comments on topics where the user commented). The 'Moderator Notifications' section is for sites moderated by the user and includes seven checked options: 'Send me email notifications when' (with sub-options for comments needing approval, moderator approvals, and general comments/edits), and a column of four options: 'A moderator rejects a comment', 'A moderator restores a comment', 'A moderator resolves a post', and 'A moderator reopens a post'.

Product branding (Enterprise)

- Application name
- Logo & Favicon
- Privacy Policy link
- Terms and Conditions link

```
config/feedback-application.properties

#####
# Product branding configuration
#####

feedback.product.name=Flowers Feedback
feedback.product.logo.url=/images/flowersLogo.png
feedback.product.favicon.url=/images/favicon.ico

feedback.product.privacy.policy.url=[URL to your Privacy Policy]
feedback.product.terms.url=[URL to your Terms and Conditions]
```

The screenshot shows the Oxygen Feedback application interface. At the top left, there is a circular logo with a purple flower icon and the text "Flowers Feedback". To the right of the logo is a dropdown menu with a blue triangle icon and a downward arrow. Further right is the user name "Alin Balasa" with a profile picture and a downward arrow. Below the header is a text input field with the placeholder "Add a comment...". Underneath the input field is a comment by "Mary Doe" with a profile picture, the text "15 hours ago", and a yellow button that says "Waiting for approval". The comment text is "What is the right time of the year to prune trees?".

Oxygen XML WebHelp

- HTML Fragments:
 - Automatic conversion to well-formed XML
 - Additional placeholders
- PDF Link component
- Custom Search Engine integration
- New styles for :
 - Notes
 - Hazard statements

HTML Fragments

- Automatically Convert HTML Fragments to Well-formed XML
- Additional HTML Fragment placeholders



PDF Link

- Link to external PDF resource
- Parameters:
 - `webhelp.pdf.link.url` - the target URL for the PDF link
 - `webhelp.pdf.link.text`
 - `webhelp.pdf.link.icon.path` - the path or URL of the associated image icon to be used
 - `webhelp.show.pdf.link` - displays the component
 - `webhelp.pdf.link.anchor.enabled` - the current topic ID is used as the name destination in the PDF link.



`https://www.oxygenxml.com/doc/versions/23.1/WebHelpResponsive-UserManual.pdf#whr-feedback-system`

`${webhelp.pdf.link.url}`

Name destination
(current topic ID)

Custom Search Engine Integration

- Replace the embedded Search Engine
- Integrate custom Search Engine using:
 - `webhelp.fragment.custom.search.engine.script` - replace the built-in search engine implementation with your own custom one
 - `webhelp.fragment.custom.search.engine.results` - replace the search results area with custom XHTML content

Notes & Hazard Statements redesign

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THANK YOU!

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